



HEALTHCARE DIGITAL TRANSFORMATION

Digitally transforming healthcare one patient, professional, and hospital at a time

Access to bricks and mortar facilities is difficult at the best of times – COVID has amplified this and created a challenging backlog. That is why it is important to support scheduling of flexible services, virtually or in person, either in a group session or in 1-1 consultations, to people who need it, where they need it, with the information they need at their fingertips.

OX. Waiting Room integrates with your existing healthcare ecosystems...

... to provide infrastructure to manage in-person, video or phone consultations and engage patients digitally in their treatment. OX. Waiting Room delivers end to end infrastructure and plugins to Teams, using Microsoft’s most advanced features to drive digital transformation, supporting a variety of easy-to-schedule consultation options. From appointment and calendar management through to providing 1-1 consultations or group sessions and sharing appropriate material, to integrate reporting into legacy systems, OX. Waiting Room accelerates delivery of cutting edge digital services.

Transforming Waiting Room Management

- Healthcare professionals have Patient 360 at their fingertips
- Secure, scalable and technologically advanced platform
- Streamlined, comprehensive and powerful
- Intuitive environment, easy to use interfaces
- Compatible with all modern devices
- Better accessibility for patients, with more options
- Designed and built with expertise from healthcare, software and cyber engineering and financial operations

Engaging Patients

- Linked patient communication through a variety of media (SMS, email etc.)
- Flexible and effective real time waiting room management
- Offer a choice: integrated secure group or 1-1 video sessions with digital etiquette support, surveys and PROMs as well as in-person consultation options
- Optimised workflows and automation with real time data capture
- Easy to use system with intuitive user interface to provide flexible care

Enhance Outcomes

- Increase time available for the delivery of healthcare – less time battling technology
- Swift capture of important information
- Data tracking for metrics, KPIs and OKRs
- Reduced administration, IT complexity and cost

Streamline Technical Environments

- Easy to deploy, implement and expand functionality
- Use existing Microsoft licenses
- Share information across teams
- Persist data into the Microsoft Dataverse (CDM)

Onboard & Assess



Treatment & Personalized Plan



Monitor & Coordinate Care



OX. Waiting Room transformed the patient experience and dramatically improved our efficiency. It delivers the type of digital experience that patients expect and has resulted in higher overall satisfaction.”

— Digital Transformation Manager

How OX. Waiting Room drives digital transformation



Flexible Efficiency

- Contact patients anytime, anyhow, anywhere to reduce DNAs
- Increase efficiency with reduced administration and IT complexity to spend more time on patients
- Better access for patient to receive the care they need



Consistent Best Practices

- Provide patients with familiar easy to use interfaces
- Data tracking for metrics, KPIs and OKRs
- Standardise best practise and support easily implementable continuous improvement of processes and workflows
- Digitise to reduce risk of operational errors
- Qualify: CyberEssentials+ and DSPT3 'exceeds standards'



Scalable Microsoft Infrastructure

- Install in your Microsoft tenant or access our platform via SaaS
- Leverage Microsoft capabilities and cloud power, in one place
- Deploy and implement smoothly within existing healthcare systems
- Enable healthcare professionals to focus on patients while outsourcing IT distractions

Our promise to you

To provide technology and support which enables an easy transition to a digital platform that is cost and resource efficient.

OX. Waiting Room will meet your requirements today and exceed them in the future.

Talk to our users

- See examples of how others have made a similar journey
- Collaborate to see Return On Investment
- Sign up for a test drive

WHERE WE FIT IN



Who?

OX. Waiting Room is brought to you by OX.Digital Health working with partners including Microsoft and customers in a variety of healthcare settings. This cross-discipline team brings healthcare, software and cyber security engineering and financial operations experience together to deliver an intuitive end to end solution.

OX.DH brings a cross-discipline team with healthcare, software and cyber security engineering and financial operations experience.

Tangible Benefits / Desired Outcomes

- Modernise operations with the level of service and technology demanded by users, regulators and patients
- Use KPIs to drive continuous improvement and automate tasks where possible
- Utilise industry leading Microsoft platform and reduce IT risk
- Free up time for more patient-facing activities and research
- Reduce administrative burden and costs
- Expand research capabilities to improve medical outcomes

